

## **Vacancy for Research Assistant at iCALL Psychosocial Helpline, TISS**

iCALL Psychosocial Helpline; a field action project of the School of Human Ecology at the Tata Institute of Social Sciences Mumbai, provides counselling, support, information and referral to individuals in emotional and psychological distress, over the telephone and email. The helpline currently runs six days a week, from Monday to Saturday, from 8 AM to 10 PM.

ICALL has undertaken a project in association with the United Nations Population Fund (UNFPA) to help the Government of Madhya Pradesh in strengthening the integrated counselling centres in all of its 51 districts. The project involves conducting a research study to understand the training needs of counsellors, developing training modules and training the counsellors through online formats and contact classes and assessing the impact of the training.

### **Job profile – Research Assistant (2 Posts)**

The candidate shall report directly to the Programme Coordinator at iCALL, and shall assist with the following:

- Constructing the quantitative and qualitative tools and formats for undertaking data collection
- Travelling across various districts of Madhya Pradesh and collecting primary data
- Transcribing and documenting the data
- Analyzing the data to help determine the training needs of counsellors
- Designing the content of a training curriculum as well as helping with conduction of the training
- Writing reports for periodic evaluation of the project
- Writing the final report for the project to be submitted to the UNFPA
- Helping with the organisation of a dissemination of the findings of the project in Madhya Pradesh

### **Desirous candidates must:**

- Have a post-graduate degree in mental health/ psychology/ social work/ public health or hospital administration
- Have experience of working in the area of Public Health
- Have at least two years worth of experience as a researcher working with primary data
- Fluency in Hindi and English
- Preferably be familiar with the state of Madhya Pradesh

The position is for a period of two years, and will be extended depending on performance. Please note that this is a full-time position. Salary shall commensurate with candidate skills and experience.

Desirous candidates may send their resumé to [icallhelpline@gmail.com](mailto:icallhelpline@gmail.com) on or before 1<sup>st</sup> January 2017. Late applications shall not be entertained. Shortlisted candidates will be called for an interview at TISS.

The selected candidate would be required to join by the first week of January 2017 and would have to be based in Mumbai for the duration of the project.

For enquiries, contact;

**Paras Sharma**

Programme Coordinator

iCALL Psychosocial Helpline

Tata Institute of Social Sciences

**Tel: 022-25525600**

**Shivangi Gupta**

Research Associate

iCALL Psychosocial Helpline

Tata Institute of Social Sciences